

## Booking & Cancellation Policy

A 50 % deposit is required to book a group tour (major credit cards are welcomed). To book a tour within 7 days of tour date, full payment is required upon booking. Balance is due prior to trip departure, and can be paid with cash, check, credit card, or Interac. We know that when organizing a group tour, an exact numbers of participants is difficult to estimate. We are happy to calculate the deposit based on your best guess, but require that you give us final numbers of participants at least 48 hours before the trip. If you're numbers increase after this time, we will do our best to accommodate the extra participants and will adjust the final invoice to reflect the change. If the numbers drop at the last minute, you will still be charged for the final number given to us 48 hours prior to the trip.

If you need to cancel your trip, we will refund your deposit in full if given 7 days notice, minus a 25% administration fee. If a tour is canceled within 7 days of the tour date, the full deposit will be forfeited. If this tour was booked within the 7 day window, 50% of the total tour cost will be refunded. If we cancel the trip due to weather-related reasons, the deposit will be refunded in full, or the trip can be re-scheduled.

Finally, we recognize that organizing a group is a lot of work, so as the organizer, your trip is FREE if your group has 11 or more people.